

MASSHEALTH/NEMED MEETING
Conference Call, Dial-in: 866-548-6759, passcode 3557402#
May 17, 2007 ~ 1:30 PM
Meeting Minutes

Participants:

MassHealth: Lynda Scully (OLTC), Chuck Defabrizio (OLTC), Lois Aldrich (OLTC), Joanne Hall (OLTC), Dee Trubiano-Paulauskas (OLTC), Melody Williams (Operations), Virginia McGoldrick (TPL, COB), Victoria Greeke (TPL, COB), Cheryl Fox (TPL, COB), Terri Gaglio-Tripp (Claims Operations), Denise Egan (DME – Prior Authorization), Ingelcia Simas (MassHealth Customer Services)

NEMED: Karyn Estrella – Executive Director, Heather Angeletti, Cindy Walrod, Bill Fredericks, Kelly O'Day, Nancy Muise, Peg Rosa, Peter Tallas, Robbin Boardman, Fred Rosen, Audrey Lutkevich, Tammy West

Department Updates:

- **Claims Operations - Terri Gaglio-Tripp**
 - Busy time of year currently working on getting rate updates in the system
 - Requested feedback from NEMED workgroup members
 - NEMED response was that all is well and that there's been much positive feedback about the upcoming new MMIS. All are really looking forward to it.
- **OLTC – Lynda Scully**
 - Public hearings for both O & P and DME occurred just 1 week apart from one another
 - Currently working & meeting on rate setting. Taking a bit of time due to all the necessary table updates required
 - Sub-Chapter 4 is now in formal distribution
 - Revised Regulations will be out soon. They are much more concrete, black & white. Essentially, Medicare Rules and Regulations have been incorporated into the MassHealth Regulations.
 - It was also noted that the new Regulations do not address the changes & updates made to the mobility codes due to the fact that Medicare approved new rates after the Regulations had been sent for approval prior to Medicare's decision. Transmittal Letter, due to come out June 1st, will address mobility Codes.
 - Public hearing on Regulations will occur. Hoping to have occur sometime over the summer.
 - Mentioned that updates to the Tool are communicated to providers both through Publications e-mails & through APAS.
- **TPL – Virginia McGoldrick**
 - Nothing new to report. Currently, there are no issues and all things are running smoothly.
 - Urged providers to continue with what they are currently doing with regard to TPL claims processing with the exception of any instances specified by Lynda, if any at all.
 - It was noted that with the implementation of NPI it is as important as ever that providers follow all policy regulations and billing procedures.
- **PA Update – Denise Egan**
 - 51% of NEMED members currently are on-line with APAS
 - NPI can be used with APAS transactions providing that the NPI has been reported to MassHealth

NEMED Member Questions/Concerns:

- **Enteral Nutrition Medicare Letters** – Karyn Estrella
 - The question of the Medicare denial letter needing to be provider specific was brought up.
 - The response was that providers could simply take a blanket letter form the NHIC website and fill in their own Provider Name, Provider Number and Address, either typed or written in. The letter needs to be dated. A 2007 letter is required for claims submissions with DOS in 2007 & a 2008 letter will be required for claims submissions with DOS in 2008.
 - In addition, Cheryl Fox requested that an example of the letter be e-mailed to her.
- **PA Issues with Boston Home Infusion** – Karyn Estrella
 - Boston Home Infusion had been experiencing specific PA issues and it had been asked whether or not the issues had been resolved. Denise Egan asked Karyn Estrella to forward her examples of these issues.
- **Medicare Denial Letters for Wheelchairs for members in skilled nursing facilities** - Heather Angeletti
 - Heather had commented that she was unable to get denial letters from Medicare for wheelchairs when member is in a skilled nursing facility.
 - Providers on the call agreed that it was very difficult to obtain the wheelchair denial letters from Medicare but possible. They agreed to discuss off-line.
- **APAS & New Codes** - Heather Angeletti
 - It was asked if APAS had been updated with the new codes.
 - Chuck Defabrizio agreed to look into it and get back to the group
- **Infusion Providers & New CPT 9 Codes** - Heather Angeletti
 - Is the SD modifier required when billing the new CPT 9 codes for nursing provided by infusion providers?
 - Yes, if you are billing with the CPT 9 codes then you must bill with the SD modifier.
- **NPI Confirmation Letter** – Bill Fredericks
 - Bill had received confirmation letter for old provider number but not new number.
 - Ingelcia to followed-up with Bill off-line. All set.

Issues Check List:

- It had been agreed by all in attendance that all current issues could be closed out.
- Revised Issues Checklist is attached
- All comments and questions regarding the Issues Checklist have been noted either in the minutes above or on the attached spreadsheet itself

Future Meetings:

- It had been agreed by all that quarterly standing meetings should be scheduled. Tentative dates and times are listed below.
 - Tuesday, August 21, 2007, 1:30 PM – 3:00 PM
 - Tuesday, November 27, 2007, 1:30 PM – 3:00 PM
 - Tuesday, February 19, 2008, 1:30 PM – 3:00 PM
 - Tuesday, May 20, 2008, 1:30 PM – 3:00 PM
 - Tuesday, August 19, 2008, 1:30 PM – 3:00 PM
 - Tuesday, November 18, 2008, 1:30 PM – 3:00 PM